

May 8, 2024

Mr. Ben Richardson
Technology Manager
Huber Engineered Woods
10925 David Taylor Dr. #300
Charlotte, NC 28262

RE: EXACOR[™] Magnesium Oxide (MgO) Panel Testing

Mr. Richardson,

After performing several application and Robinson Floor Tests using EXACOR[™] Magnesium Oxide (MgO) Panels, CUSTOM is pleased to provide the following product recommendations:

Primers (panels are to be primed for all applications using one of the following products):

- [MBP - Multi-Surface Bonding Primer](#) – for use prior to adhesive mortars, patches, self-leveling.
- [TechPrime[™] A Acrylic Primer](#) – for use prior to patches, CustomTech self-leveling.
- [LevelQuik[®] Primer](#) – for use only with LevelQuik self-leveling.
- [Peel & Stick Primer](#) – for use only with self-adhered membranes.

Surface Preparation

- [Silk[™] Patching & Finishing Compound](#)
- [CustomTech TechPatch SC](#)
- [TechLevel[™] 150 Self-Leveling Underlayment](#)
- [TechLevel[™] WSF Fiber Reinforced Self-Leveling Underlayment](#)

Membranes

- [RedGard[®] Crack Prevention and Waterproofing Membrane](#)
- [RedGard[®] SpeedCoat Waterproofing Membrane](#)
- [Crack Buster[®] Pro Crack Prevention Mat Underlayment](#)
- [EasyMat[®] Tile & Stone Underlayment](#)

Adhesive Mortars

- [ProLite[®] Tile & Stone Mortar / ProLite[®] Rapid Setting Tile & Stone Mortar](#)
- [VersaBond[®] LFT Professional Large Format Tile / VersaBond[®] LFT RS](#)
- [VersaBond[®] Fortified ThinSet Mortar](#)
- [CustomBlend[®] LHT Large & Heavy Tile Mortar](#)
- [EBMLite[™] Epoxy Bonding Mortar](#)

Grouts

- [Prism[®] Ultimate Performance[®] Grout](#)
- [Prism[®] SCG Ultimate Performance Pre-Mixed Single Component[®] Grout](#)
- [Polyblend[®]Plus Sanded Grout / Polyblend[®]Plus Non-Sanded Grout](#)
- [CUSTOM[®] Commercial 100% Silicone Sealant](#)

Adhesives

- [Vinyl PSA Pressure Sensitive Adhesive](#)
- [Wood HP4 4-In-1 Hybrid Polymer Adhesive](#)

When used in a system assembly, the above products can qualify for the CUSTOM Limited System Warranty covering costs for material replacement and labor. Warranty details are available on our website.

If you require further documentation, please contact me at your convenience.

Respectfully,

A handwritten signature in black ink, appearing to read "Mike Micalizzi", with a stylized flourish at the end.

Mike Micalizzi, CTC
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